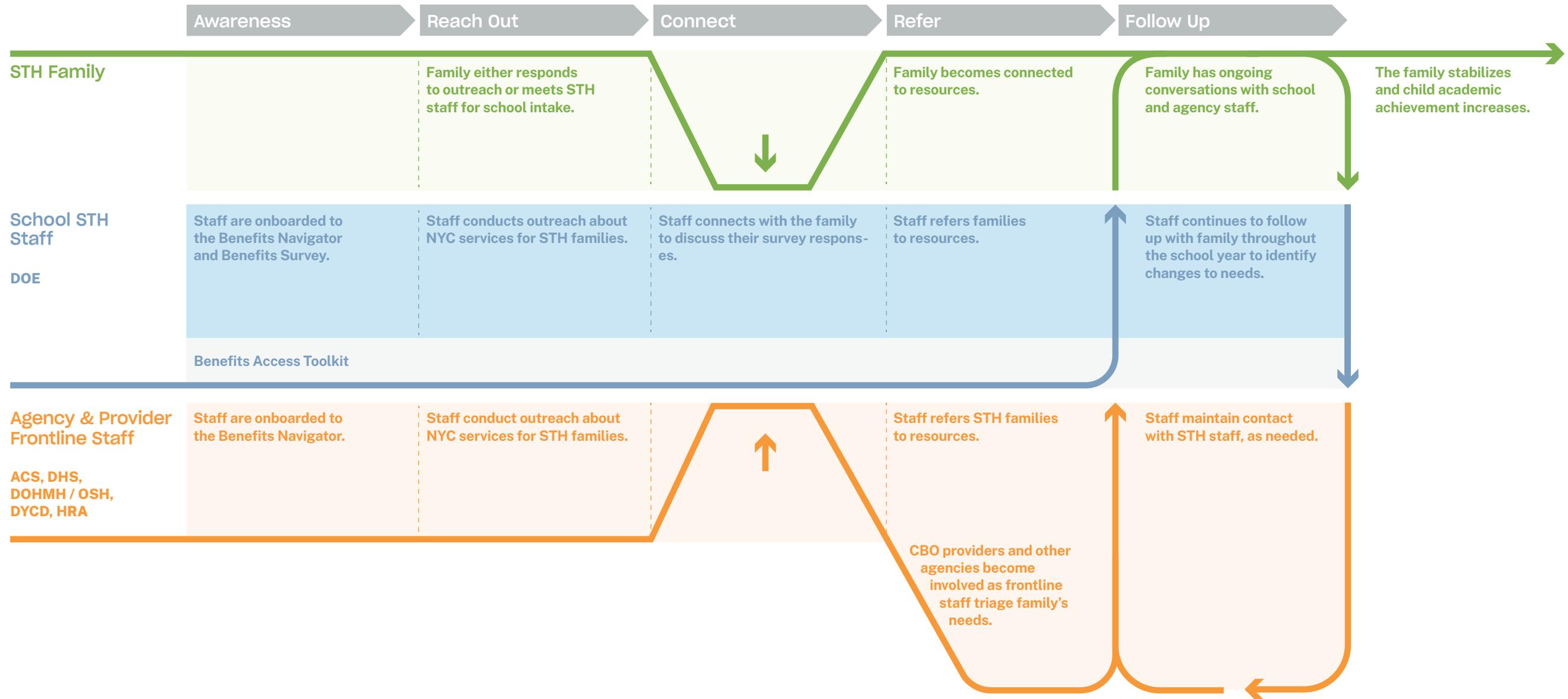


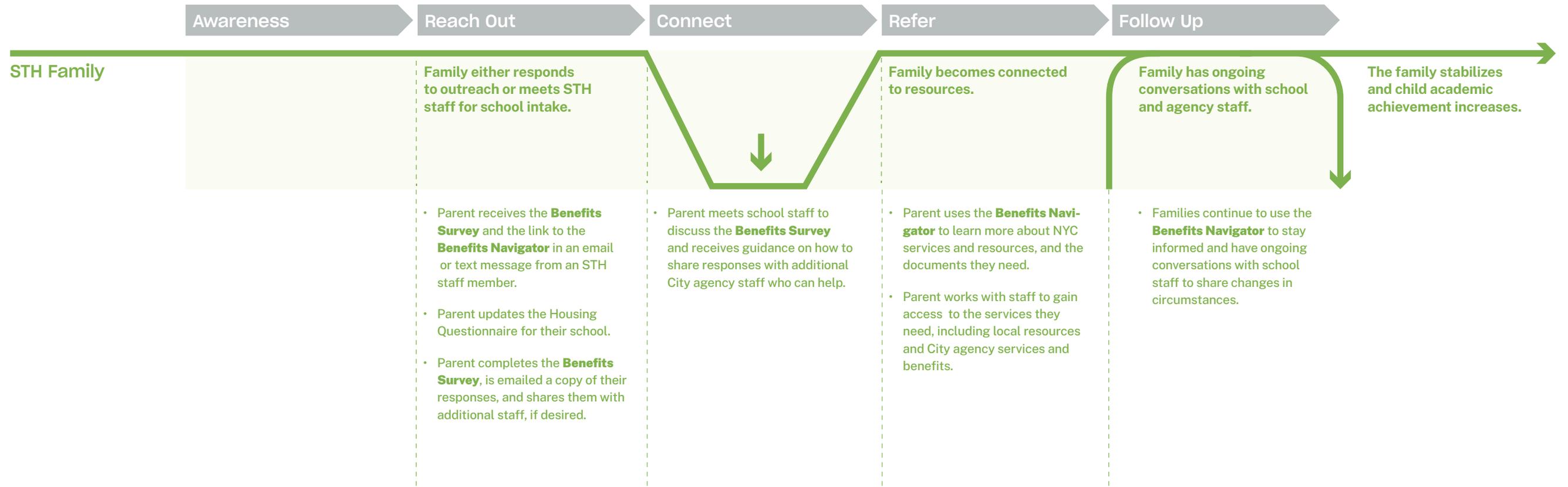
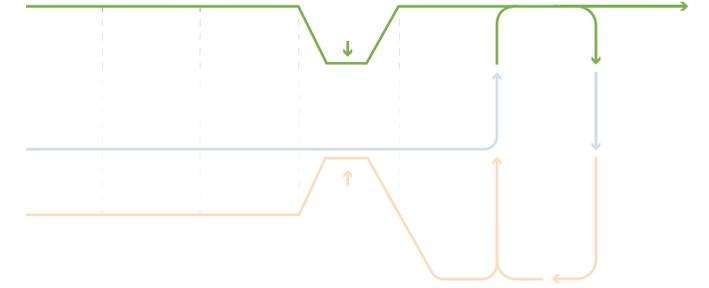
Interaction Model

This interaction model demonstrates how frontline staff and families can interact with the Benefits Survey and Benefits Navigator tools over time, as well as the service coordination role that DOE frontline staff will play.



STH Family

Below, the interaction model highlights how a family would interact with the Benefits Navigator and Benefits Survey.



TOOLS



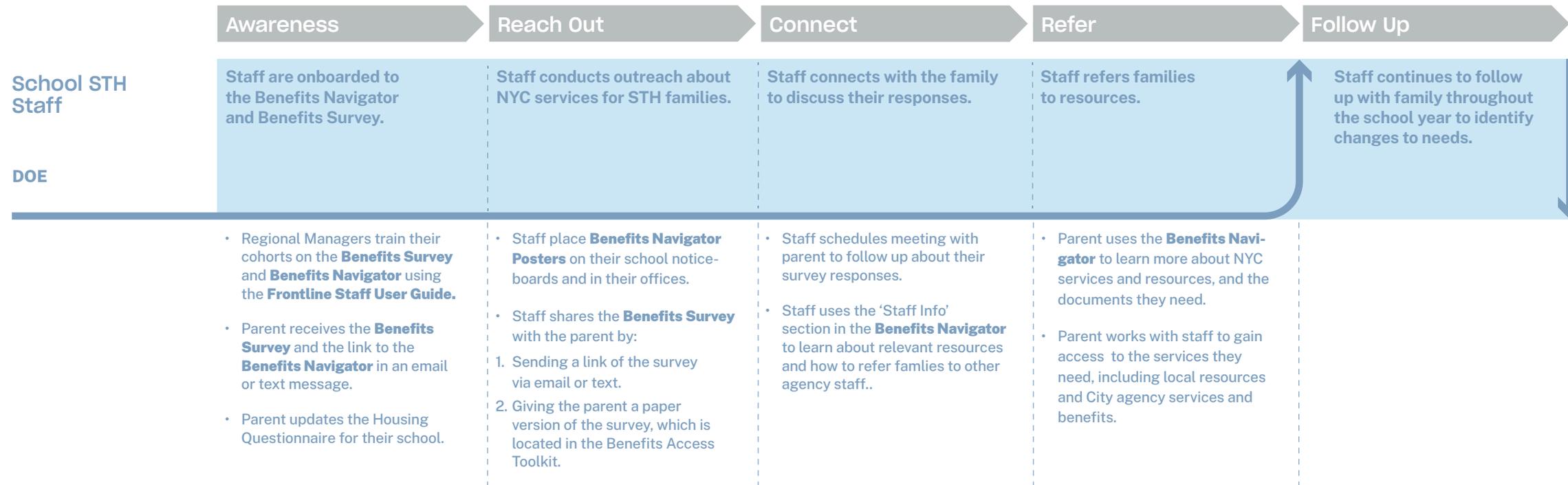
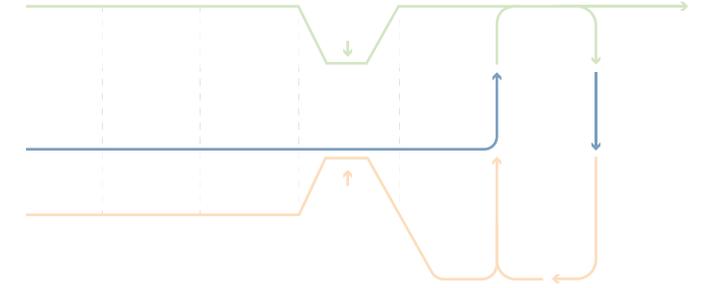
Benefits Survey



Benefits Navigator

School STH Staff

The interaction model highlights how frontline staff are onboarded to the Benefits Survey and Benefits Navigator, the outreach materials they can use, how they can use the tools to support families over time, as well as the service coordination role that DOE frontline staff will play.



BENEFITS ACCESS TOOLKIT

The **Benefits Access How-To-Guide** introduces school staff on how to launch, plan, and evaluate provision of services in their school.

School staff can use **Benefits Survey** to identify school resources families can be connected to.

School staff can use the **Local Resource List** to keep track of resources and services available in your school's neighborhood.

TOOLS



Benefits Survey



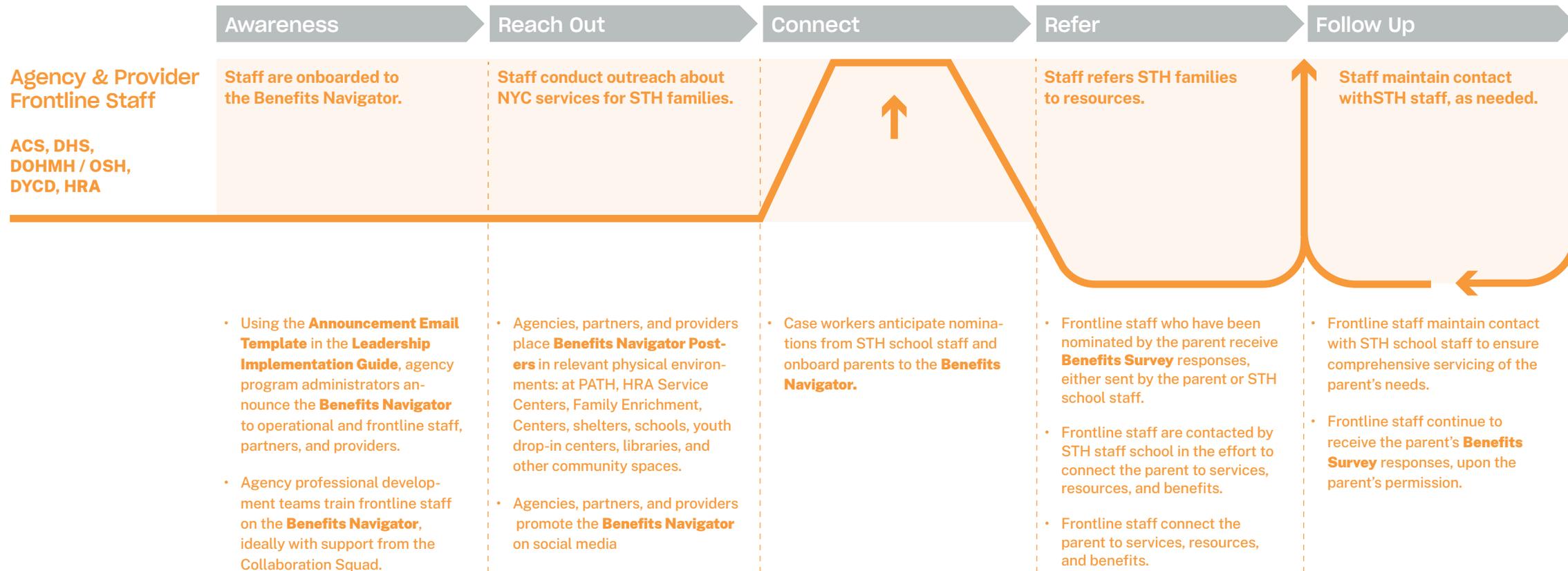
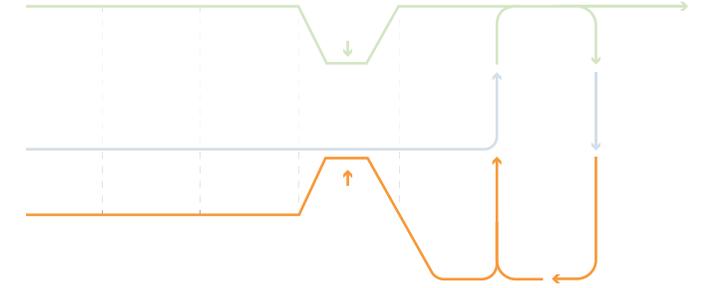
Benefits Navigator



Frontline Staff User Guides

Agency & Provider Frontline Staff

Below, the interaction model highlights how agency and provider frontline staff learn about and become onboarded to the Benefits Navigator, how they can use the related outreach tools, and how they can use the Benefits Navigator to support families over time.



TOOLS



Benefits Survey



Benefits Navigator



Leadership Implementation Guide



Benefits Navigator Poster